

QUALITY POLICY STATEMENT

Pristine London Ltd is dedicated to providing a consistent high quality service which satisfies customer requirements. This shall be achieved through the implementation, maintenance and continuous improvement of our ISO 9001:2015 based Quality Management System, for this is vital for our long-term success.

Pristine London Ltd shall deliver professional, efficient and well controlled operations, which service our customers' expectations. The needs, expectations and requirements of our customer shall be identified, confirmed and met as a minimum, whilst also meeting the requirements of Compliance Obligations.

We shall endeavour to continually improve the effectiveness of our Quality Management System and the services we provide, through the setting, monitoring, review and update of Quality objectives and their alignment with this policy and business objectives. Annual Quality objectives shall be established by the organisation, to allow for the constant enhancement of the Pristine London Ltd operations.

Everyone within Pristine London Ltd shall be required to work in a consistent and thorough manner, in order to achieve a value added customer satisfaction and hence a more successful business.

This policy has been approved by the Managing Director, to demonstrate a commitment to a top down approach to Quality Management. This policy shall be regularly reviewed at least annually, as part of the Pristine London Ltd, Management Review process. The content of this policy shall be communicated to staff during the mandatory company Induction, where all those carrying out work on behalf of Pristine London Ltd shall be required to confirm their understanding of the contents of this policy. It shall also be available on our company website.

Signed on behalf of Pristine London Limited.



Lee Cummins
Director

8th January 2020

(Review By: January 2021)